

Warranty

Avro Metrology Limited warrants all of our products for a period of one (1) year from all defects related to material, workmanship, manufacturing and design. This warranty does not cover consequential damage or misuse of the equipment. Each standard or instrument is also warranted to perform to or exceed its specifications for a period of one (1) year. Under this warranty, Avro Metrology will repair or replace (at Avro's option) any failed unit. If a replacement unit is provided, the replacement unit will assume the balance of the warranty of the replaced unit.

Repair Centres: Avro Metrology will have one service centre for the purposes of receiving, repairing and returning products covered under our warranty. The customer will initiate the request for repair service. The contact information for the service centre is shown below.

Point of Contact: Brad Gaffney, P.Eng

Physical Location: Avro Metrology Limited
287 Sophia Street
Prescott, ON
K0E 1T0
Phone: (613) 340-2907
Email: service@avrometrology.com

US Customers Ship To: Avro Metrology Limited
c/o Strader Ferris
808 Commerce Park Drive
Ogdensburg, NY 13669

Shipping Methods: Customers will bear the transportation costs for equipment returned to Avro Metrology Limited for repair or replacement. Avro will bear the transportation costs in order to return the equipment to the user.

Limitations: This warranty does not cover consequential damage or misuse of the unit. The warranties will not, in any way, be voided by any customer-performed routine maintenance accomplished in accordance with the product manual.

Product Modifications: Avro Metrology Limited will correct any product/design or safety defects that prevent any delivered unit from meeting their published specifications. All work required to correct the defect to ensure the units meet the requirements of the published specifications will be done at no cost to the customer. Any work done to correct the defect shall be done to meet the product's original published specifications.